

新聞稿

Press Release

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Integrated Single Journey Ticketing System Trial Completed Interchange Ticket Gates Removal Starts on 26 October

Interchange passengers at Kowloon Tong, Mei Foo and Nam Cheong stations will find the walk between MTR lines more comfortable and effortless when removal of the interchange ticket gates at three stations begins on Sunday, 26 October 2008.

The MTR Corporation today (20 October 2008) announced that the Trial of the Integrated Single Journey Automatic Fare Collection (AFC) System introduced on 28 September 2008 has verified that the new computer software is functioning smoothly and reliably. The Corporation will now proceed to permanently remove the 100 interchange ticket gates at the three interchange stations to bring about truly seamless travel in the MTR network. The works will begin at Kowloon Tong Station on Sunday (26 October 2008), followed by Mei Foo at a later date and then Nam Cheong Station. The whole gate removal programme will take about three weeks to complete.

“We would like to thank our passengers for their patience and cooperation over the last three weeks of the Trial, and for giving us valuable feedback,” said Mr Wilfred Lau, Head of Operations of MTR Corporation.

“In addition to verifying the new Single Journey ticketing software, the Trial allowed us to observe passenger movements in the three interchange stations as changes to the layout of stations also meant slight changes in the daily travel routine of some passengers. Based on what we saw and heard, we will introduce enhancement measures during the gate removal process to bring greater convenience and even smoother journeys for our passengers.”

The most noticeable enhancements will be at Mei Foo and Kowloon Tong stations.

Enhancements at Kowloon Tong

- Entrance C (Festival Walk – Kwun Tong Line Concourse): Existing entry and exit gates will be re-arranged to provide a smoother in and out flow of passengers.
- Entrance G (Festival Walk – East Rail Line Platform): A new bi-directional ticket gate will be installed to offer greater flexibility in meeting different passenger demands at different times of the day.

Enhancements at Mei Foo

- Entrance C (Mount Sterling Mall): Additional exit gates will be installed in the Tsuen Wan Line concourse to enable passengers to exit the station faster.
- Entrance D (Lai Chi Kok Park): Additional entry and exit gates will be installed to facilitate direct access from Lai Chi Kok Park to the passageway linking the West Rail Line and Tsuen Wan Line concourses.

Yellow for Interchange

At present, the deactivated interchange ticket gates at Kowloon Tong, Mei Foo and Nam Cheong stations are shrouded by yellow covers. Passengers can walk straight through the gates without having to put their Octopus cards over the processor or to insert Single Journey Tickets into the slot.

When the gates are removed, interchange passengers should continue to follow the yellow route, made up of banners and floor stickers, to transfer between MTR lines.

At Kowloon Tong and Mei Foo stations, public announcements will be made regularly reminding passengers to follow "Yellow for interchange". More than 150 Customer Service Ambassadors wearing yellow T-shirts will also be on hand to assist passengers at the two stations.

More information about the upcoming changes is available through exhibitions at station concourses to be held from tomorrow (21 October 2008). Location specific notices will be on display at Kowloon Tong Station and Mei Foo Station to inform passengers of the changes at that particular location.

From tomorrow, information leaflets and flyers introducing the new seamless travel arrangements at Kowloon Tong Station and Mei Foo Station will be available at the respective stations and be sent to nearby offices, schools and residential buildings. Passengers can also find out more about the new interchange arrangements through newspaper ads, radio spots and the MTR website www.mtr.com.hk.

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